Moderating Role of Employment Sectors in the Influence of Organizational Factors on Group Cohesion in Selected M&A Organizations





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> December 4, 2015 Kobe University, Japan

### Introduction



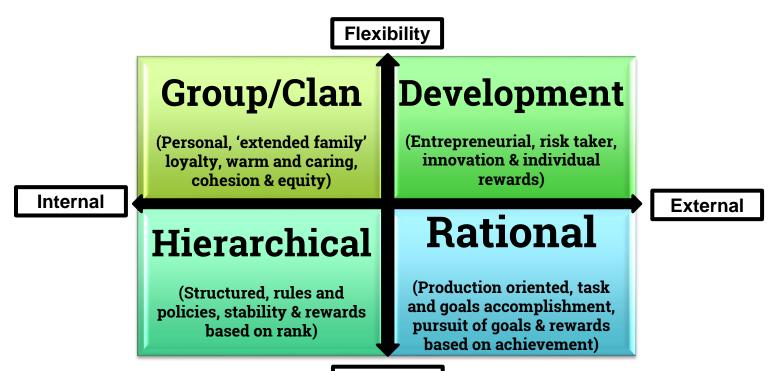
### What is Group Cohesion (GC)?

- The total field forces which act on members to remain in the group (Festinger, 1950, p. 274)
- 'glue' that holds the group members together
- Important for a group of work to be more effective
- GC in the M&A organizations is required due to integration of two different cultures and practices – GC becomes crucial due to uncertainties



### Organizational Culture (OC)

- OC integration problems, aka 'cultural distance', 'cultural compatibility' and 'cultural misfit' - may weaken bond of cohesiveness
- Pucik et al. (2011) suggest 2 ways to managed 'cultural clashes'
  - i. distiguish the different levels of culture
  - ii. nature of the deal matters
- Arguments: which culture (of the 4 dimensions) is better for M&A organizations - same culture practice or different one?
- Unique cultures practices will reduce uncertainties, create contininuity and commitment



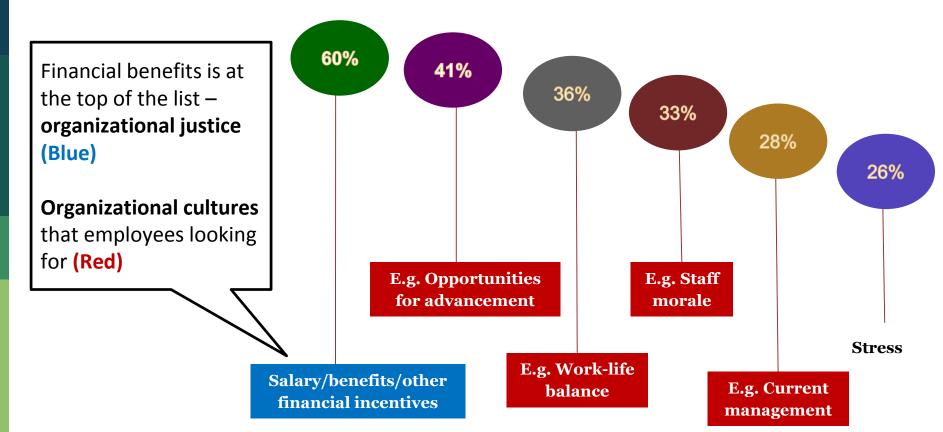
Control

### **UPM** Organizational Justice (OJ)

- 'Fairness matters to people' and even more in times of M&A (uncertainty and change), which stimulates employees' interest in fairness (Lind & Van den Bos, 2002, p. 189)
- OJ an important factor that encourages employees to identify and attached with an organization (Olkkonen & Lipponen, 2006)
- Different forms of OJ (distributive, procedural and interactional justice) included in one model can become redundant (Fuchs & Edwards, 2012)



# Factors that cause employees to leave organization – Kelly workforce index (2014) (European, Asia-Pacific, North-America)



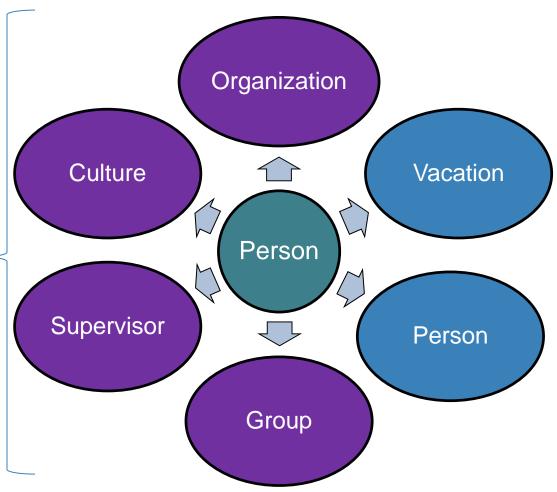


- Different forms of 'status evaluation' such as age, power and tenure may influence individuals' behavior differently (Hameed, Roques & Arain, 2013).
- Practices in private sector (profit-making GC less of concern) and public sector (services-GC more important) are different - lead to different outcomes on employees' group cohesion.
- Therefore, moderation analysis will be used to measure the influences of OC and OJ on GC - the view of employees of the public and private sectors.

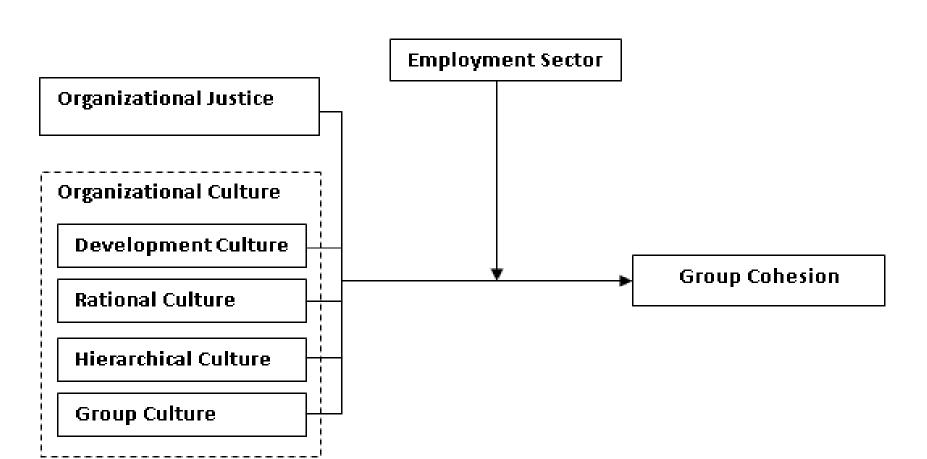
# Person-Environment (P-E) Fit Theory



Purple circle indicates dimensions of P-E — Fit Theory used for this study



### **Research Framework**





# Method

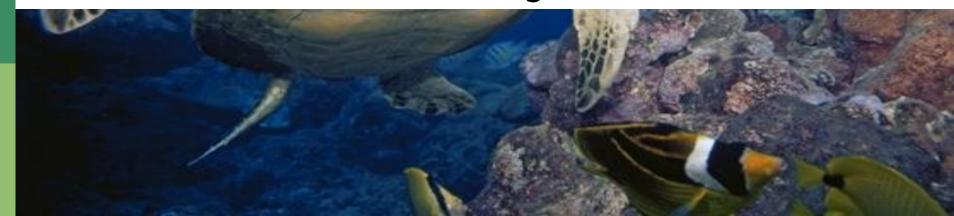




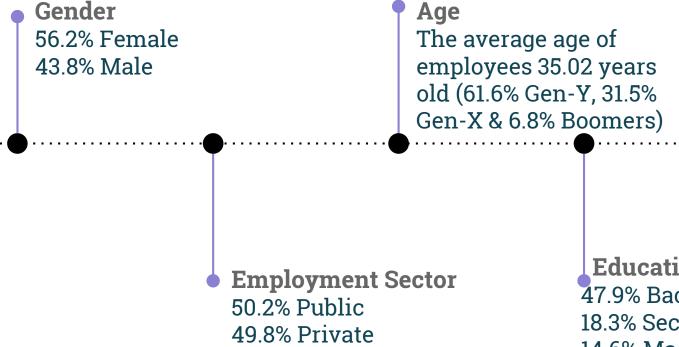
85.21% response rate



# Findings

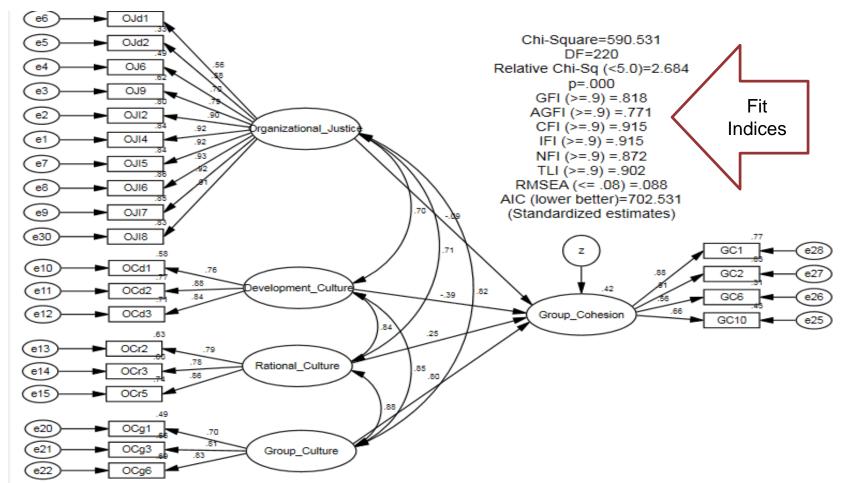


# Profile



**Education Level** 47.9% Bachelor Degree 18.3% Secondary Education 14.6% Master Degree

# **Structural Equation Modeling (SEM) Output**



### SEM

Hypothesized path	Beta	S.E.	Std. Beta (β)	C.R.	р
Development Culture → GC	257	.120	393	-2.147	.032
Rational Culture → GC	.183	.162	.248	1.129	.259
Group Culture → GC	.648	.252	.804	2.568	.010
Organizational Justice $\rightarrow$ GC	052	.081	089	639	.523
Note: ** p≤ 0.05 ,R <sup>2</sup> =.42 GC = Group Cohesion					
S.E. = Standard Error					
C.R. = Critical Ratio					

# **Moderation**

Construct	Beta	S.E	Std. Beta (β)	CR	р
Development Culture					
Public	360	.164	535	-2.202	.028
Private	.272	.688	.425	.392	.693
Rational Culture					
Public	.467	.155	.690	3.023	.003
Private	1.799	2.586	2.099	.695	.487
Group Culture					
Public	.478	.173	.602	2.769	.006
Private	-1.741	3.230	-2.211	539	.590
Organizational Justice					
Public	.006	.085	.011	.070	.944
Private	.138	.285	.227	.484	.628



### **Conclusion, Implications and Recommendations**





The explanatory power on GC is 42% (explained by the 4 variables)

This study contributes knowledge on GC based on M&A context in Malaysia using P-E Fit Theory

Stronger influence of group culture reflects positive tendency for employees to remain in the group of the organization (GC)

Employment sector moderated the relationship between group culture, rational culture and development culture with GC – public sector is more significant as a moderator



#### Recommendation: HR Practices

HRD policy should be understood by all policy makers for successful implementation of M&A, recognizing the experiences of M&A in public and private sectors are different

Continuously develop better organization cultural practices (group and rational culture) in public sector



Recommendation: Future Research

Include employees from M&A involving MNCs and local companies (crossborder/global perspective research)

> Using qualitative method (e.g. in-depth interviews of managers, using FGD) for another approach of understanding M&A deals

> > GC based on gender perspective

